

TERMS AND CONDITIONS

CONFIRMATION

All bookings made via our online booking form will be confirmed by email. Please ensure the accuracy of all your booking details and check your email booking confirmation to make sure all your booking details are correct for your transfer date, time and pick up address so that SUV Select can provide the service you require.

PAYMENT

Payment can be made online at www.suvselect.com.au with Visa and Mastercard through our secure payment gateway, by PAYPAL or Bank transfer via our online booking form. For payments by bank transfer, details will be provided on the booking confirmation email once the booking is submitted.

Please note our drivers do not carry cash, payments cannot be made by cash to your SUV Select driver.

CANCELLATION AND BOOKING CHANGES POLICY

SUV Select will refund 100% of booking cancellations made prior to 24 hours before the booked pick up date and time. Cancellations requests made within 24 hours of the booked pick up time are not refundable and 100% of the booking fee will not be refundable.

Changes can be made 24 hours prior to the booked pick up time pending vehicle availability. If the requested change date and time is not available due to SUV Select been fully booked we will refund 100% of the booking fee.

Booking change requests made within 24 hours of the original booked date and time can requested at no charge if a vehicle is available to the change date and time of pick up. If a vehicle is not available 100% of the booking fee will not be refundable.

TRAVEL INSURANCE

SUV Select advises our clients to have up to date travel insurance.

ACCREDITATION, HEALTH & SAFETY

SUV Select are an accredited Booked Transfer Service in QLD, adhering to the QLD Department of Transport and Main Roads regulations. All SUV Select drivers are fully licensed Booked Hire service drivers.

Our professional service mission is to provide a safe, secure and comfortable, fully accredited service to our clients.